GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2973
ANSWERED ON:20.03.2008
RAIL YATRI SEWA AGENT IN THE RAILWAYS
Thummar Shri Virjibhai;Vasava Shri Mansukhbhai D.

Will the Minister of RAILWAYS be pleased to state:

(a) the details of the members of selection committee to appoint Railway Yatri Sewa Agent;

(b) the functions of the said committee;

(c) the State-wise details of the RTSAs which have been appointed by the said selection committee during the last three years; and

(d) the details of the criteria adopted for the selection of RTSAs?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a): The composition of the committee constituted to appoint Rail Travellers' Service Agents (RTSAs) is decided by the Divisional Rail Manager (DRM)/ Chief Commercial Manager (CCM) of concerned Division/Railway and consists of 2 or 3 officers at appropriate level.

(b): The committee scrutinizes the applications and recommends the suitable candidates for appointment as RTSAs, to the competent authority.

(c): Instructions have been issued in August 2004 and October 2004 that no fresh RTSA should be appointed and existing process of selection of RTSAs should be put on the hold.

(d): RTSAs are appointed as per provisions of Authorisation of Rail Travellers' Service Agents Rules, 1985 along with their amendments and the instructions issued by Ministry of Railways from time to time.